

22 Oct 85

NOTE FOR:

P&TS

STAT

FROM:

IMSS

SUBJECT: Request for Video Tape on Telephone Courtesy

Anne, per our telephone conversation on 18 Oct, we'd appreciate your scheduling IMSS to view the telephone-courtesy video tapes as soon as you obtain them. I'm especially interested in "Telephone Doctor," which you and I previewed together several weeks ago. We'd like to take the lead in using such tapes as a part of our own efforts to enhance OL's (and IMSS') image.

STAT

Distribution:

Orig - Addressee

1 - IMSS/official

1 - IMSS/chrono

OL/IMSS/ENF:ef [] (22Oct85)

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ALSO

SHOULD WE NOT START A NEW IMAGE ACTION TRACKING
FILE FOR INSTANT IMAGE PROGRESS/POURE REFERENCE?

STAT

10/23/85